

IF A PROFESSIONAL DISAGREEMENT ARISES FOLLOW THE FIVE STAGES:

1. PRACTITIONER TO PRACTITIONER

Professionals to raise the matter with their fellow professional, either written or verbally within one working day.

2. LINE MANAGER TO LINE MANAGER

If the disagreement remains, discuss with your designated lead for safeguarding and immediately refer this to your line manager for them to discuss with the line manager of the other practitioner. Line manager to ascertain the specific circumstances of the disagreement and contact should occur between agencies within one working day.

3. SENIOR MANAGER TO SENIOR MANAGER

If dispute is not solved at stage two, the line manager must raise the issue with their senior manager. The senior manager contacts their agency equivalent within one working day to resolve issue.

If necessary, a meeting should take place within two working days to resolve the issue.

The outcome of the meeting should be communicated in writing within two working days of the matter being escalated.

4. SENIOR LEADER TO SENIOR LEADER

If the resolution is still not agreed, the senior manager will raise the issue with their senior leader or equivalent level in the organisation, who will contact and meet their agency equivalent within five working days.

5. ESCALATION TO CHILDREN SAFEGUARDING PARTNERSHIP

If the issue remains unsolved at stage 4, the matter should be referred to Stoke-on-Trent Safeguarding Children Partnership within two working days using the Professionals Concerns Resolutions Notifications and Outcomes Form.

The Stoke-on-Trent Safeguarding Children Partnership Executive will take action with both parties to resolve. If the Stoke-on-Trent Safeguarding Children Partnership Executive is unable to resolve the situation, they will involve an independent professional advisor.



**Safeguarding
Children Partnership**
STOKE-ON-TRENT